



Fire Department rescue specialists return home after helping in flooded Colorado areas

Two Springfield Fire Department rescue specialists – Brian Schafer and Jay Lisenby – are happy to be back in Missouri after spending a week performing search-and-rescue operations in the flooded Larimer County, Colo., area with Missouri Task Force 1, a Federal Emergency Management Agency urban search and rescue team.

The two, along with 78 other firefighters and emergency workers, four search dogs and 100,000 pounds of equipment, left MO-TF1's headquarters in Columbia in 17 vehicles at 3:40 a.m. Sept. 15. They returned to Missouri Sept. 23.

The Colorado operation's base was a tent city in Loveland, Colo., Schafer said, and the teams worked 12-hour days with local agencies, the National Guard, Nevada Task Force 1 and other emergency personnel.

Assignments varied from initial structure entry and damage assessment to wide-area search and rescue to coordinating civilian evacuations to humanitarian assistance.

Schafer, who joined MO-TF1 in 2002 and works out of



Jay Lisenby's team, MO-15, evacuates residents of The Retreat.

Fire Station No. 1, was on the operation's MO-13 search and rescue team, which was airlifted by military helicopter to the Crystal Mountain area.

Lisenby, who works out of Fire Station No. 8 and has been a MO-TF1 member for four years, was on the MO-15 team and was airlifted by military helicopter to the Glen Haven (also called The Retreat) area.

Both men said joining the elite team was a draw to them because of the training and experience FEMA provides.

"FEMA, as a federal agency,

receives more funding for training than we as a fire department do. The hands-on experience you get while on one of these operations is just an incredible opportunity," Lisenby said. "It's great to be able to bring that experience back here."

During their six days in Larimer County, MO-TF1 personnel searched and evaluated 1,133 structures, provided medical, evacuation and humanitarian assistance to more than 600 Larimer County citizens and assisted with the evacuation of more than 100 pets.

Employees raise more than \$8,000 for United Way

City employees proved they could "live united" with more than a month of fund-raising activities to benefit United Way of the Ozarks. A total of **\$8,435** was raised, in addition to individual employee United Way contributions.

Here's the breakdown:

- Dunk Tank: \$473.75.

- BDS Bake Sale: \$419.35.
- inBalance Walking Challenge: \$700.
- Finance Tower of Tickets raffle, desserts for Chili Lunch and Jeans Week: \$922.
- IS Split the Pot raffle: \$654.50.
- Public Works Ice Cream Social: \$667.

- Environmental Services Support Your Team: \$369.
- Parks popcorn sales and Best of Parks raffle: \$705.
- PIO Silent Auction: \$3,055.
- BDS/Planning Chili Lunch: \$470.50.

City raises funds for Route 66 park
More than \$8K was raised at an Oct. 3 event.

2

City Manager Greg Burris celebrates 5 years with the City.

3

Do you know? Get to know Jason Saliba, TMC

7



Trick-Art-Treat at Springfield Art Museum

3-5 p.m., Oct. 31. Celebrate Halloween at the Springfield Art Museum with a variety of fun activities. The museum will offer a performance by MSU's Inertia Dance Company, Vincent Van GOAT, shadow puppetry, make-your-own spooky sound effects, artist-carved pumpkins for sale, a costume contest, mask making and other arts and crafts, games, face painting and balloon creations. Free and open to the public.



Fall Family Fun through Oct. 27 at Rutledge-Wilson Farm Park

Meander through the corn maze, pick your own pumpkin and more Saturdays, 11 a.m.-6 p.m., and Sundays, noon-6 p.m., through Oct. 27. Admission is free, but some activities have a small fee. Activities include a pumpkin patch, corn maze, hay maze, cow train, corn cannon, hay rides, pony rides and inflatables. Additional activities vary throughout the festival.

City raises more than \$10K for Route 66 Park

As of Oct. 3, the City has raised \$10,310 toward a \$15,000 goal for the first Route 66 Roadside Park project – the recreation of the Red's Giant Hamburg sign, a major landmark along the historic Route 66 Highway.

Grocery store chain HyVee donated \$1,000 to the project during a week of fundraising in June. Attendees at the Birthplace of Route 66 Festival in August donated around \$500 to the effort.

At an Oct. 2 kick-off event at Mother's Brewery, the City raised more than \$8,000 in two hours.

Two large donations helped the fund grow quickly.

Business owner and classic car collector Guy Mace presented City of Springfield Director of Planning & Development Ralph Rognstad with a check for \$2,500. Urban Districts Alliance Director Rusty Worley presented Rognstad with a \$3,000 check on behalf of the West Central Neighborhood Association.

To donate to the project and to view the Elvis video promoting the cause, please visit www.crowdfit.com/route66sgf.



Above: Director of Planning & Development Rognstad holds a \$3,000 check presented by UDA Director Rusty Worley on behalf of the West Central Neighborhood Association. **Left: Director of Public Information Cora Scott** helps Rognstad hold Guy Mace's hefty check. Mace donated \$2,500 to the project.

Hints from the Help Desk

Windows-7 PSR (Problem Steps Recorder)



Windows 7 has a nifty little feature called PSR (Problem Steps Recorder.) You can start the PSR program by going to your Windows Start button in the lower left hand corner of your desktop and typing "psr" in the search box.

1. Left-click on the "psr.exe" program to launch it.

2. Once the PSR (Problem Steps Recorder) program has launched, it will open up a small control window.

3. Left-click on "Start Record" and then proceed with trying to recreate whatever trouble issue you are currently experiencing.

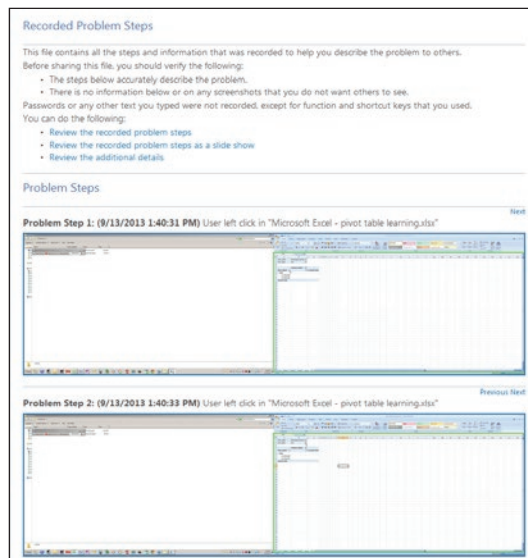
4. After you have completed all of the steps that recreate your problem, Left-click on "Stop Record."

5. A "Save As" window will automatically open up. Enter in a file name (e.g. Excel error) and then Left-click on Save.

6. You will now have a .zip file that you can attach to an e-mail and send to the Help Desk.

What does PSR do?

The PSR program captures a screen shot of every click that you make on your screen until you stop recording. This information is very helpful to Help Desk technicians when they are troubleshooting an issue remotely because it allows them to see the exact sequence of events that lead up to the problem.



SCENE

[SPRINGFIELD CITY]

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MISSION

We are committed to working with the community to provide ethical and responsible local government so that everyone can enjoy the benefits of living and working in Springfield.

Additional City info is available on our Web site at www.springfieldmo.gov. Videos may be viewed on **CityView** on the Web or on Mediacom channels 15.1 and 80 and AT&T U-verse channel 99.

SCENE Deadline

Oct. 25, 2013

Please direct your submissions to the Department of Public Information. Submissions and ads via e-mail are preferred: thescene@springfieldmo.gov



printed on recycled paper

5 Years as City Manager

By Greg Burris

I still remember looking out into the small crowd of well-wishers and curious staff as I was being sworn in as City Manager five years ago. It was Sept. 15, 2008, and the stock market was crashing, which in turn began the worst recession our country would face in the past 50 years. Many were watching their phones as the waves of reports signaled the crash. It was an auspicious beginning, for sure.

Oh well, I wanted a new challenge!

After working 25 years at Missouri State University at jobs ranging from junior computer programmer to vice president for Administrative & Information Services, and with a little encouragement from my bride and some community members, I decided to apply for the City Manager position.

Once I made the cut to become one of three finalists, it became an endurance test. The media attempted to expose everything about each of us. The search committee ran us through two and a half days of meetings, speeches, media interviews and community “get-to-know-ya” events, including an ice cream social to meet citizens at Phelps Grove Park in 100-degree heat while we were in suits. (I’d still like to talk to the person who thought THAT was a good idea.)

Being selected to become Springfield’s 13th city manager was an honor. As the only finalist without prior city management experience, I knew there would be a lot of doubters and I would be under the microscope. I was right.

It didn’t take long on the job to recognize that my suspicions about the City staff were true – they are really good at what they do. Like my previous co-workers at MSU, the City staff members are dedicated to public service. I love working with people like that.

My priorities from the start were split between community priorities and internal priorities. For the community, the looming, 800-pound gorilla was a \$200 million underfunded Police-Fire pension fund. It was a problem I felt our community needed to face head-on.

When I consider what I’m most proud of during this first five years, three big things come to mind. The first is that we, as a City staff team and as a community, have faced issues head-on. We tend not to “kick the can down the road” for the next generation to tackle. We pride ourselves on having the backbone to take on big problems,



City Clerk Brenda Cirtin swears Burris in on Sept. 15, 2008.

even though it is uncomfortable and would be much easier to do otherwise.

It was unbelievably unpopular to lead the charge to address the underfunded Police-Fire pension fund during a recession, but it was the right thing to do. Now, other communities, facing similar problems with their pension funds, wonder how we accomplished that feat. For that, we thank our citizens for recognizing the importance of tackling this challenge. What would be the discussion in our community today if we had not?

Second, I’m also very proud of how the City weathered the recession. It was a special challenge over and above addressing the underfunded pension plan. For a community whose basic services are funded mostly by sales tax revenue, a recession becomes a significant challenge.

During the first two years I was City Manager, we cut \$12 million of funding from the City’s general fund budget of \$75 million. At one point, we had 200 positions vacant and frozen. Due to a staffing shortage in the Fire Department, we were forced to close fire stations on a rotating basis throughout the community. These were not easy decisions – these were the decisions that kept me up at night (and resulted in many 3 a.m. emails to staff). But we were doing what

► See 5 YEARS on page 8.

Diversity@Work

George Bernard Shaw wrote, “The single biggest problem in communication is the illusion that it has taken place”. Ineffective communication can be the source of many problems for most people on most days. We use jargon or attach meaning to words that may confuse others from a different generation, gender or culture. We say words with inflection and sarcasm which can “mean” something entirely different than what the words spoken actually represent. We allow feelings to cloud incoming messages. We allow feelings to cloud outgoing messages. We take for granted that someone will know what we want, even if we never actually make the effort to do or say anything to confirm that assumption.

Have you ever asked yourself, “Am I good communicator?” Or, “Am I a good listener?” Though someone can study communication for a life-time, here are just a few things to think about as you attempt to elevate your communication abilities:

- Seek to understand before being understood. Research shows that we think at a rate of 600-800 words per minute, but speak at 120-150 words per minute, which makes us naturally prone to getting distracted. But think about this – have you ever heard anyone complain that you listen TOO much? That you’re such a good

listener it’s annoying? Not likely. Retraining ourselves to become effective listeners creates a foundation for vastly improved communication. Good listeners fully attend to the entire message given by the other person. They pay attention not only to their words, but to body language, tone and energy that accompanies the words. They take care to patiently receive the incoming message without passing judgment before attempting to respond. Good listeners also don’t interrupt, talk over, or finish other people’s sentences.

- Speak with clarity and courtesy. When it’s your turn to speak, be engaging. Enthusiasm, effective eye contact and a smile sends a positive message. Ensure that you are respecting the time and availability of the person you want to talk with. It’s also important to adjust your speech to the preferences of the person you’re speaking to. If he/she is a no-nonsense person then be quick to reach your point. If you are a straight-forward person, but the person you’re speaking with is less so, try to relax into a more conversational tone. Part of establishing effective rapport with someone is noticing and responding to their natural communication tendencies.

As a City employee, you will inevitably get many opportunities to communicate on a daily basis – which gives us lots of opportunity to practice this particular skill to mastery.

MILESTONES

35 years

James Burks

Laboratory Supervisor
Environmental Services
– 10/9/1978

25 years

Brian Pesek

Police Services
Representative
Police – 10/10/1988

Ken Harmon

Senior Keeper
Parks – 10/28/1988

20 years

Jamie Newman

Municipal Court Bailiff
Municipal Court –
10/4/1993

Vickie Lee

Litigation Paralegal
Law – 10/5/1993

Michael Ogle

Fire Equipment
Operator
Fire – 10/11/1993

Julie Williams

Battalion Chief
Fire – 10/11/1993

Timothy Gerkey

Jeffrey Carroll

Chris Ackley
Fire Captains
Fire – 10/11/1993

Erin Palicki

Maintenance
Engineering Technician
Environmental Services
– 10/17/1993

Tommy Irvine

Maintenance
Worker
Public Works –
10/17/1993

John Hickman

Aircraft Services
Specialist
Airport –
10/25/1993

15 years

Sheila Maerz

Director of Human
Resources
Human Resources –
10/5/1998

Patricia Schuman

Accounting Technician
Airport – 10/12/1998

10 years

Bryan Loughrige

Team Leader
Public Works –
10/4/2003

Carrie Lamb

Water Quality
Coordinator
Environmental Services
– 10/4/2003

Ida Buske

Custodian
Airport – 10/6/2003

Jerrold Atnip

Maintenance Worker
Public Works –
10/27/2003

Charles Jackson

Ground Services
Supervisor
Airport –

WELCOME TO THE CITY



Bottom Row Left

to Right: Spencer
Thompson; Tyler Pool

Second Row:

Tim Allen; Dane Hilton

Third Row:

Devin Keeney; Adam
Marriage; Brady Yates

Fourth Row:

Tyler Nevins; Brian Fick;
Jeff Weeks

Top Row: J.T. Lindquist;
David Eckman; Thomas
Shaw

10/31/2003

5 years

Rob Rem

Animal Control Officer
Health – 10/7/2008

Annie Routh

Staff Assistant
Law – 10/13/2008

Keith Coker

Senior Inflow &
Infiltration Technician
Environmental Services
– 10/13/2008

Cindy Quayle

Exhibitions Coordinator
Art Museum –
10/20/2008

Mark Bruner

Police Officer
Police – 10/27/2008

Brittany Braucher

Jessica Tidwell
911 Telecommunicators
Emergency

Communications –
10/28/2008

Welcome

Nancy Baird

Museum Educator – Art
Museum

Brandon Braun

Engineer in Training –
Public Works

Merritt Giles

Assistant Director of
Art Museum – Art
Museum

Jeffrey Gilmore

Video Producer – Public
Information

Richard Hogan

Maintenance Worker –
Public Works

Peter Longley

Horticultural
Interpreter – Parks

Dana Schenkel

Parks Caretaker – Parks

Promotions

Marc Becker

Rescue & Salvage

Specialist – Fire

Amanda Callaway

Assistant City Attorney
II – Law

Andrew Flippin

Professional Engineer –
Public Works

Joe Hamp

Senior Street & Sewer
Construction Inspector
– Public Works

Richard Hogan

Parks Caretaker – Parks

Dustin Keyes

Team Leader – Public
Works

Travis Morrissey

Fire Equipment
Operator – Fire

Eric Wahlquist

Police Sergeant – Police

Retirements

Kate Plank

Community Recreation
Services Administrator
Parks – 29 years



FOR SALE

Big \$5 a Bag Book Sale! 7 a.m.-3 p.m. Oct. 12
at "Mom and Dad's Stuff," 1411 S. 3rd Street,
Ozark. Fill a provided bag with books and
pay only \$5 (+tax).

Dark green fabric sofa and matching arm
chair - \$100 OBO. Call Steve at 887-7037 or
413-6907.

White 24" built-in under the counter GE
dishwasher, very good condition for \$75.
New in 2008. Call Bonnie @ 818-3070.

REAL ESTATE

House for rent: 2 Bedroom/2 bath large
basement and fenced yard. Close to
Evangel/OTC. No pets. \$600 per month +
deposit. Call 830-3203.

SERVICES

Stephanie Chase Cleaning Service
"Professional House Cleaning"
Licensed and Insured

299-9034 | Stephaniechase18@gmail.com
References upon request.

Smart responsible 14 yr old female.
Experienced, CPR trained. Babysitting in
your home evenings and weekends. 1 to 3
children. Call 885-1371 ask for Noel.

OCTOBER BIRTHDAYS



1 Jason Dean FR
 Joe Hamp PW
 Joel Holdman 911
 Kimberly Jones AIR
 Keith Kenyeri FR
 Gary Smith IS

2 Brian Athen FR
 Kevin Brown POL
 Ashley Elliott PRK
 Marla Harman PRK
 Preston Ingram POL
 Kayla Meinen PRK
 Scott Owens FR
 Patricia Steiner PRK
 Mark Stiles PW
 Tanner Stokes PRK
 Theresa Townsend PRK

3 Vickie Harris WD
 Eric Latimer FR
 Aaron Ramsey POL

4 Becky Hollis POL
 Will Kelb FR
 Russell Nakishi PRK

5 Joey Addison AIR
 Anita Climer CC
 Brandi Curl HL
 Joseph Lane PRK
 Carson Latham PRK
 Daniel Mork PW
 Lisa Powell MC
 Marcia Robinson-O'Connor FR

6 Gregory Anderson POL
 Jessica Dunn PRK
 Virginia Essary PRK
 John Hickman AIR
 Blanche Jones PRK
 Lawrence Ray PRK
 Daniel Speights FR
 Morgan White PRK

7 Jack Davis ES
 Benjamin Ellis PRK
 Rickey Helton HL
 Janet Howard WD
 Jennifer Rice HL
 Gregory Roeder POL
 Greta Russell ART
 Michael Sparlin PDV
 Olivia Tinkler PRK
 Lane Walden FR
 Dan Wichmer LAW

8 Luke Green PRK
 Michele Huntley ART
 Elizabeth Nelson PRK

9 Daniel Dale AIR
 Shane Kern POL
 Benjamin Lord POL
 Wilma May WD

Jack Phillips PRK
 Ethan Ramsey POL
 Marc Stevens POL
 Teresa Stevens HR

10 Kimberly Batson BDS
 Cynthia Fogelbach PRK
 Mackenzie Laney PRK
 Linda Maddux HL
 Timothy Moore ES
 Sophia Pierpoint PRK
 Ronald Powell FR
 Neva Wooliver AIR

11 Carrol Alumbaugh ES
 Chuck Cowan AIR
 Shelbi Buettgenbach PRK
 Ian Fruend PRK
 Donnie Garrison PW
 Jamie Gragg PRK
 Sean Jackson FR
 Christy Wilkins PRK

12 Jennifer Cole PRK
 Norma Ehrhardt POL
 Merritt Giles ART
 Paula Graves PRK
 John Grier FR
 Wanda Joy POL
 Neal McAmis POL
 Rod Noble POL
 Spain Raredon AIR
 Samantha Whitman PRK

13 Darrel Baldwin PRK
 Steve Dunagan PRK
 Valerie Haigh PRK
 Julie Holman WD
 Kalle Hoy PRK
 Logan Hughes PRK
 Thomas Kirby PRK
 Pam Long FN
 Tyler Nevins FR
 Zim Schwartz 911
 Victoria Trampler PRK
 Donald Travers PRK

14 Marilyn Booker PRK
 Jerry Brymer PRK
 Tommy Ganzer PW
 Jeanette McFadden AIR
 Joe Payne PW
 Daniel Stanley ES

15 Victor Raby POL
 Kathleen Ruffell HL
 Tom Rykowski LAW
 Audra Schupbach PRK
 Tina Stob PW
 Virginia Wood POL

16 Shirley Beasley PRK
 Heather Huff MC
 Robert Mallow POL
 Kelly Page PW
 Gregory Rhodes FR
 Don Underwood PW

17 Nicholas Casertano PRK
 Steven Harter POL
 Carrie Lamb ES
 Ebony McCrimmons PRK
 Erick Roberts ES
 Alex Turner PRK
 Carrie Wallen PRK

18 Scott Foley ES
 Christopher Johns POL
 Errin Kemper ES
 Timothy Whitman ES

19 Erica Lipanovich PRK
 Orenthal Marshall PW
 Denise Ruble 911
 Jes Simpson PRK
 Douglas Thomas PW
 Doug Thrasher PRK
 Warren Wentler AIR
 Samantha Williams AIR
 Jacquelyn Woods PRK

20 Robert Baker POL
 Becky Borthwick MC
 Megan Genzler HL
 Bonnie Phillips HR
 James Rawe PRK
 Peggy Thompson HR

21 Shirley Ehrenfeld POL
 Tony Leckrone AIR
 Stephen Lombardo PRK
 Brandon Vanderpool PRK

22 Robert Alcorn PW
 Julie Boling PRK
 Kevin Clark POL
 Nikki Crisp HL
 Raymond Hyncik PRK
 Quincy Smith POL
 Sharon Smith CM

23 Jason Bohannon POL
 Nicholas Breithaupt PRK
 John Choate ES
 Jennifer Dawson PRK
 Trenton Herr POL
 Danielle Keeran PRK
 Cynthia Koenneker WD
 Carolyn McNeal PRK
 Katherine Nixon POL
 Joy Stassel HL

24 Richard Dunn PRK
 Michael Howard PRK

25 Kent Clayton POL
 Skylar Desa IS
 Cheryl Hagler PDV
 Suzanne Seely HL
 Nofal Zubair PRK

26 Daniel Beauchamp PRK
 Kelly Castaneda POL
 Deanna Farley MC
 Grant Gregory PRK
 Heidi Hamilton PRK
 William Holder PRK
 Jaynel Oaks PRK
 Dalton O'Leary PRK
 Elizabeth Sherman PRK
 Megan Taylor PRK
 Lynn Vanden Berg PRK
 Kristina Witt PRK

27 Clifton Anderson PW
 Larry Ford ES
 Victoria Gladback PRK
 Heather Kendrick PRK
 Thomas Savard POL

28 Vernon Armstrong PRK
 David Byron PW
 Tammy Jacobs AIR
 Cody Williams POL

29 James Carr PRK
 David Felton PW
 Dylan Pelletier PRK
 David Stone POL

30 Brandon Braun PW
 Nicholas Hartman FR
 Robert Jones PDV
 Carol Knight CM
 Cynthia Mayshark PRK

31 Greg Burris CM
 Ryan Hunt IS
 Teresa Mitchell PDV
 Matthew Taylor ES

Task Force launches campaign to end domestic violence

In the fall of 2012, the Springfield Police Department recognized a significant increase in aggravated assaults. Research by the SPD's Crime Analysis Unit found the upturn was directly linked to domestic assaults. Seventy percent of all aggravated assaults in Springfield were found to be domestic related. Representatives from both the Uniform Operations Bureau and the Investigations and Support Services Bureau met with the Greene County Prosecutor's Office to develop a better approach to addressing domestic assault investigations and prosecutions.

In an effort to curb the rise in violence the Department developed a two-prong approach for 2013.

The first prong requires the assigned Police Area Representative (PAR) to conduct a follow-up visit with victims to administer a lethality assessment and to ensure the victim is aware of services available to them. This will assist in prosecution as well as collection of additional evidence. Repeat offenders will be flagged in domestic violence cases to ensure that the past incidents, whether or not charges were filed, are included for consideration when the new cases are presented to the Greene County prosecutor.

The second prong was the development of the Family Violence Task Force. The task force includes representation from the SPD, the Greene County Prosecutor's Office, the City of Springfield's Department of Public Information, Community Partnership of the Ozarks, YMCA, Springfield-Greene County Health Department, Greene County Juvenile Office, Victim Center, Harmony House, CoxHealth, Clarity Recovery and Wellness, Missouri Department of Social Services, Alternative Opportunities, Inc., Jordan Valley Community Health Center, H.I.T. No More, Great Circle, Higher Ground Program and Doula Foundation.

The task force developed two goals for 2013 to address the issues of family violence, including domestic violence and child abuse:

1. Educating the community as to the impact of family violence on the community as a whole, through a well-organized media campaign.

2. Educating businesses, churches, educators, and civic leaders as to the issues of family violence and the overall effect this issue has on the quality of life, businesses, education, and civic reputation.

To address the domestic violence situation, the Family Violence Task Force decided to launch a comprehensive outreach campaign providing access to information and resources on domestic violence.



Proactive information and education for family members and others touched by domestic violence could allow the community to possibly prevent the spiral of violence.

Know "The Three Rs" of domestic violence:

- How to recognize it.
- How to respond to someone who may be in an abusive relationship.
- How to refer them for help.

Free Community Conference

Join us for a free community conference, "Stop the Violence," with special guest lecturer, Mark Wynn, on Oct. 11 at the Springfield Art Museum. The conference will also include a panel discussion moderated by Sara Forhettz of KY3 and featuring a domestic violence survivor and representatives from the SPD, the Greene County Prosecuting Attorney's Office, and Harmony House. Find out more by visiting www.sgfsafe.com.

Public Service Announcement

The Public Information Office produced a public service announcement to educate the public called, "Will You Help?" It's available for viewing at www.sgfsafe.com.

CAMP Class of 2014 enjoys fast-paced first day

The CAMP class of 2014 started the year with a fast-paced day with Public Works, Springfield-Greene County 911 Emergency Communications and Emergency Management.

The morning and early afternoon were spent learning how to operate a backhoe, getting behind the wheel of a dump truck, pouring concrete to create a new sidewalk, exploring a box culvert, and actually using a sweeper truck to sweep some streets.

CAMPers also had the opportunity to understand the Traffic Management System's controls and how it affects the stoplights we all maneuver through each day.

Public Works staff provided prizes for the Best Backhoe Operator (awarded to Jason Denney - IS), Best Dump Truck Operator (awarded to John Copelin - Environmental Services), and Best Sidewalk (awarded to Ben King - Police). Everyone had a great learning experience.

CAMPers then visited 911 Emergency Communications to tour the new Public Safety Center and listen in on some previous 911 calls.

Several CAMPers thought it was an eye-opening experience and now better understand the amount of training required to manage 911 calls.



Pam Gianopoulos (Police) operates the backhoe.

In Brief



Council tours three animal facilities in September

City Council toured three animal facilities Sept. 26 in response to the Animal Issues Task Force's recommendations, which focus on three areas: facilities, programs and policies. Council viewed the facilities at the Springfield Animal Advocacy Foundation, Springfield-Greene County Animal Control and the Humane Society of Southwest Missouri.

Visit the Health Department's Web site for more info about the task force and its recommendations.

Committees present Field Guide 2030 Natural Environment, Public Health Chapters

City Council and the Greene County Commission heard reports from two Field Guide 2030 committees Sept. 24 at Historic City Hall. Field Guide 2030 is the community's strategic plan.

The guide contains 13 chapters with four unifying themes – sustainability, civic engagement, regionalism and minimizing poverty – that address the most pressing issues in our community

at this time. At the Sept. 24 meeting, Matt O'Reilly and Mike Kromrey presented goals from the Natural Environment chapter and Carmen Parker Bradshaw discussed Public Health. The next study session will be Oct. 22 at 6 p.m. To learn more about Field Guide 2030, visit www.fieldguide2030.com

Springfield ranks among top cities for cost of doing business

Springfield ranked the eighth best city in the nation for cost of doing business by Forbes in a listing released in August, demonstrating the strength and vitality of Missouri's third-largest city.

This ranking contributed to Springfield landing in the top 100 of Forbes list of Best Places for Business and Careers. To analyze which cities are the best, Forbes looked at the 200 largest metropolitan statistical areas in the U.S. and considered 12 metrics relating to job growth, costs of doing business and living, income growth over the past five years, education attainment, and projected economic growth through 2014.

The Springfield metro workforce has grown more than 8.5 percent over the last four years, while the unemployment rate is holding steady at 6.2 percent, well below the national average. Manufacturers are expanding posting job growth of 13 percent since the low point of the recession, and Springfield's three health care systems are expanding, with construction projects totaling more than \$375 million.

From the SCENE archives

10 years ago – October 2003

Renderings Become Reality - Expo & Car Park Officially Open

The Springfield Exposition Center and Jordan Valley Car Park were dedicated with a celebration \$23 million in the making. The festivities began with a charity preview party Friday evening held at the Expo Center with more than a dozen downtown restaurants and several local entertainment acts on hand to offer a Taste of Center City. On Saturday the free activities celebrated Center City with a Family Bike Ride, the official dedication and ribbon cutting, open houses of both facilities, lunch on the Car Park's

upper deck and an evening concert and fireworks in Jordan Valley Park.

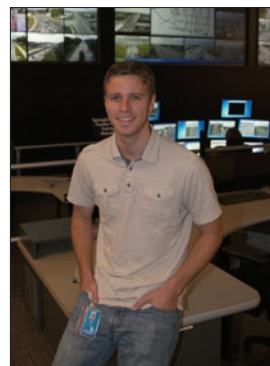
20 years ago – October 1993

Recycling News

The Division of Solid Waste set up an educational display tent at the Ozark Empire Fair for 10 days, where over 700 people stopped to find out more about the yard waste composting program, the sewage treatment plant and the Integrated Solid Waste Six-Point Plan. Next to the Solid Waste booth was a display of the Southwest Wastewater Treatment Plant scarab, which is a huge machine that turns rows and rows of compost on pads near the plant.

Do You Know...?

A Q&A of City of Springfield employees. To suggest a colleague for "Do You Know...?", e-mail thescene@springfieldmo.gov.



Jason Saliba

Contract engineer in training, Transportation Management Center.

Who did you want to "be" when you grew up?
A fighter pilot.

Who were your childhood heroes?
Luke Skywalker and '80s

Jane Fonda.

What do you most dislike in others?
Judgmental and narrow-mindedness.

How would you change your name? I would change my last name. Rarely does anyone pronounce it right. SUH-LEE-BUH.

What won't you eat?
Water chestnuts or pimentos.

What is your favorite film? How many times have you seen it?
Hot Shots! More than 10 times.

The SCENIC Route



Health Department Director, Kevin Gipson wants to remind everyone that October is Zombie Vaccination (AKA flu shot) Month.



WORKING WITH THE COMMUNITY

Awards & Recognition

To: Ron Bailey, Public Works

This is a brief note to thank Ron Bailey and his staff for their unique and efficient solution to an old road misalignment problem at the intersection of Walnut Lawn and Cox Road. During the repair of a recent sinkhole at this location, these City personnel had the foresight to use the opportunity to integrate a right turn lane at west bound Walnut Lawn to create a lane shift, forcing alignment with the continuation of Walnut Lawn westward. Transiting this intersection has a much better "feel," and after 16 years driving this route, I expect that it will prevent many future accidents in slick conditions because traffic won't need to jog its way through.

Thanks again.

Mike Wilson



To: Lyle Smith, Public Works

You have pleased me much by re-doing my parkway which had been dug up. The rain is falling on the new grass seed at this moment. This was a nuisance job, I am sure, so thank you so much for getting it done properly.

Diana Clarke

To: Officer Justin Lloyd, SPD

I just wanted to thank Officer Lloyd for being so calm and reassuring during an

incident. A box truck plowed in to my car while parked at a gas pump while getting gas. He was quick to respond and resolve the situation when the truck fled the scene. He gathered information, talked to witnesses and called me with the insurance details of the truck just a few hours later. I am very grateful to him for his hard work and think he needs to be recognized!!

Colleen David

To: Jonathan Gano, Public Works

I rolled up this morning to find your guys putting up "No Parking Signs" on Scott Street. Thank you for your attention to this matter and working it out so rapidly. I appreciate your time and the time of your staff on this issue. We are very thankful for you investigating the issue and taking immediate action. Thank you. Job well done.

Shea Lane

Homeland Security/WMD Specialist

► See 5 YEARS from page 3.

had to be done, and we did it without tapping our reserves, without borrowing money to meet our obligations, and without using one-time funding sources to temporarily balance our budget.

Recognizing those strategies and more, Moody's, the bond credit rating business that provides international financial research on bonds issued by commercial and government entities, actually upgraded our bond rating during the recession. While Moody's doesn't provide statistics on this, we believe they upgraded the bond rating of only 1-2 percent of cities in the country during the recession. I'm very proud of the way our team addressed this challenge – it showed their character.

The third thing I am most proud of is the Leadership Team – the set of 25 directors and department heads – that

we've assembled. These are some of the best in their respective fields, and I'm so proud of them and their commitment to customer service, developing the next generation of leaders, and for helping us move from the bottom portion of the list toward becoming an "employer of choice" for young professionals.

The next generation of leaders seems to have a strong desire to make a difference in their community. Bravo! And what better way to do that than by working on the City team?

Of course, there are other things of which I'm proud. Our Leadership Team's decision to reinstate the employee wellness program (inBalance) in a bolder way than ever before, is one.

Another is the launch of the The City Ambassadors Program (CAMP).

CAMP exposes our employees to the many aspects of being part of the City's team. As the most functionally diverse organization in southwest Missouri, we have an obligation to show our team members the big picture, and also teach them how their jobs fit into the big picture.

I'm also proud of the Field Guide 2030 community strategic plan – both the process and the resulting plan.

Then there's our economic development initiatives, the Neighbor 4 Neighbor program, our work to engage the next generation, our commitment to telling our story and connecting the dots, our focus on customer service, making our City more development-friendly through projects such as ePlans and our improved working relationship with Greene County.

The list goes on and on.

2013 Employee Flu Vaccine Clinics

Seasonal flu affects between 5 percent and 20 percent of the U.S. population each year and spreads quickly from person to person. The best way to avoid the flu is to receive the flu vaccination.

Vaccinations will be provided by the City of Springfield at no charge to employees. Retirees, employee spouses and retirees' spouses will be offered vaccine through employee clinics for the cost of the vaccine, \$11 per dose.

The seasonal flu vaccine clinic schedule is as follows:

- Monday, Oct. 14, 1:30-4 p.m. at the Westside Public Health Center, 660 S. Scenic Ave.
- Wednesday, Oct. 16, 10 a.m.-2 p.m. at the Westside Public Health Center.
- Thursday, Oct. 17, 10 a.m.-2 p.m. at the "Old Mill" Building – 216 W. Central St.

Please call 417-864-1112 a week before the flu clinics are scheduled to be sure there are no changes.

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